3Com® NBX® 25 Communications System

Combining voice and data services for small businesses

The NBX 25 system combines voice and data over a single infrastructure—an Ethernet LAN.

Product Brief

Key Benefits

Built-in 8-port local area network (LAN) infrastructure

Single-wire cabling for voice and data (convergence)

Built-in voice mail and automated attendant

Supports up to 25 nodes (lines and stations)

Easy-to-use Web browser-based administration

Call Detail Reporting (CDR)

Robust telephony features

Call center capabilities

The 3Com® NBX® 25 Communications System is a voice solution with everything you need to keep your business going—and growing. From sophisticated call handling and Call Detail Reporting (CDR) to integrated voice mail. From Caller ID support and multiple multilevel automated attendant to easy adds, moves, and changes. From a built-in local area network (LAN) to Internet access ability. Best of all, it supports up to 25 devices (lines and stations)—with a maximum of 12 analog central office (CO) lines. You get it all—and at an affordable price for your small business!

The NBX 25 system combines voice and data services over a single infrastructure—an Ethernet LAN. This eliminates the need for duplicate cabling networks and related infrastructure expenses—and may save you money. One wire to the desktop connects both phones and PCs. The longer you own the NBX 25 system, the more you'll save, because you'll only have one network to operate and maintain.

One of the biggest benefits of the NBX 25 system is the free LAN you get when it's installed. Instantly, your entire organization is linked together to share printers and files easily. No more swapping diskettes, wrestling with tangled cables, or buying more printers than you need. The base system includes an 8-port hub card, so from one convenient location you can connect your phones, PCs, and servers. When you need additional scalability, simply add an additional hub card to your system, or use any number of external hub or switch products on the market to add to your infrastructure. With your LAN in place, you can provide everyone in the office with shared Internet access*.

*Additional remote access server, LAN modem, or router required, sold separately.

3Com NBX 25

Get a Business Telephone as Familiar as It Is Advanced

The NBX business telephone looks like a traditional multiline business phone, but it does much more. Its standard features include the following:

- 10 preprogrammed services
- 18 programmable buttons
- Built-in speakerphone with hands-free answer services and mute
- Two-line LCD display with Caller ID support
- Preprogrammed conference, transfer, redial, and hold
- One-button access to voice messaging services
- One-button speed dialing access
- One-button forward to voice mail
- Call pickup from any phone
- Data jack to connect each user's PC to the LAN
- Internal directory dialing via extension list from two-line LCD display

For all its power, the NBX business telephone is extremely easy to use. You can move it from one office to another and still retain your extension number and phone settings. That means you can quickly add or delete users or change offices without waiting—or paying—for an on-site technician. And if you move to a new facility, you can bring your NBX 25 system with you.

Attendant Console

If your office has a dedicated receptionist, you can purchase the NBX attendant console, enabling faster call answering and call management for the entire organization from a central location. The attendant console includes 50 programmable buttons with LEDs and a shift key for support of 100 features/devices, allowing for easy transfers, call parking, paging, and speed dialing.

Call Management Features

The NBX 25 system lets you manage both incoming and outgoing calls around the clock more effectively. Every system includes the following:

- Caller ID support
- Attendant console operations
- 5 customizable multiple, multilevel automated attendant services
- Call center capability
- Call forwarding
- Systemwide paging
- One-touch speed dialing
- Time of day service modes (night service)

Call Routing Features

The NBX 25 system gives you a full complement of call directing features, including the following:

- Hands-free announcement
- Transfer services
- Direct transfer to another user's voice mail
- Call park
- Phantom mailboxes
- Hunt groups
- Calling groups
- Toll restrictions

Voice Messaging Features

Powerful voice messaging is a standard feature available to all NBX 25 Communications System users at no additional charge. With Advanced PowerMail eXchange™ (APX) voice messaging, you never miss important business communications. APX voice messaging includes the following:

- Multiple, multilevel automated attendant
- Integrated voice mail
- Message notification
- Mail lists
- Off-site notification
- 4 automated attendant ports
- 4 hours of voice mail storage

Manage It All with Ease

With the NBX 25 system, customizing your telephone system has never been easier. Besides providing training for new users, the user-friendly NBX NetSet™ administration utility lets users program many phone features themselves—from speed dial numbers to ringer tone. The NBX NetSet administration utility is included free of charge with every NBX 25 Communications System.

System administration is equally easy. Administrators can add new users and perform user or systemwide changes—simply and affordably, locally or remotely—using a standard Web browser, such as Netscape Navigator or Microsoft Internet Explorer. No high-priced service calls. No dedicated technical staff required. Best of all, no waiting. Since changes take only seconds to make, your system and its user list always stay up to date.

With the 3Com NBX 25 Communications System, you're in control—of your phone system, your LAN—and your future.

To learn more about 3Com voice solutions, call 1 800 NET 3COM or visit www.3com.com.

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Printed in U.S.A. on recycled paper

100732-001 04/00